

## Frequently Asked Questions: GXBANK 'QR Warrior' Campaign

Effective date: 1 December 2024

Question	Answer						
<p>What is this campaign about?</p>	<p>This GXBANK 'QR Warrior' Campaign ("Campaign") is organised by GX Bank Berhad ("GXBANK") in collaboration with Payments Network Malaysia Sdn Bhd ("PayNet") and will run from <b>1 December 2024 to 31 January 2025</b> (both dates inclusive) or upon reaching the <b>Maximum Cap</b>, whichever is earlier, or as otherwise determined by GXBANK with prior notice ("Campaign Period").</p> <p><u>Important Note:</u> This Campaign has a maximum limit of 45,000 Campaign Rewards per campaign month ("Maximum Cap"). There are two (2) campaign months, as follows ("Campaign Months"):</p> <table border="1" data-bbox="485 779 1398 949"> <thead> <tr> <th>Campaign Month</th> <th>Campaign Month Period</th> </tr> </thead> <tbody> <tr> <td>Campaign Month 1</td> <td>1 - 31 December 2024</td> </tr> <tr> <td>Campaign Month 2</td> <td>1 - 31 January 2025</td> </tr> </tbody> </table>	Campaign Month	Campaign Month Period	Campaign Month 1	1 - 31 December 2024	Campaign Month 2	1 - 31 January 2025
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<p>Am I eligible to participate in this campaign?</p>	<p><b>Campaign Eligibility:</b> This Campaign is open to all individual customers of GXBANK with a GX Account ("Eligible Customer").</p>						
<p>What is the campaign reward and how can I earn it?</p>	<p><b>Campaign Reward:</b> <b>RM5 Cashback Reward</b></p> <p><b>Qualifying Criteria:</b> To receive the Campaign Reward, you must:</p> <ol style="list-style-type: none"> <li>have an existing GX Account in good standing; and</li> <li>complete at least five (5) DuitNow QR payments with a minimum amount of RM30 per transaction, in a single Campaign Month. These DuitNow QR payment transactions must be made by using your GXBANK mobile application ("GX App") to scan a merchant's static DuitNow QR code.</li> </ol> <p><u>Important Note:</u></p> <ol style="list-style-type: none"> <li>You are eligible to receive this Campaign Reward <b>once per Campaign Month</b>, up to a maximum of two (2) Campaign Rewards during the full Campaign Period.</li> <li>This Campaign has a Maximum Cap of 45,000 Campaign Rewards per Campaign Month.</li> </ol> <p><b>Illustration of Campaign Reward Eligibility:</b></p> <table border="1" data-bbox="485 1845 1398 2186"> <thead> <tr> <th>Illustration</th> <th>Campaign Reward Eligibility</th> </tr> </thead> <tbody> <tr> <td colspan="2" style="text-align: center;"><b>Customer A</b></td> </tr> <tr> <td> <p><b>Campaign month 1</b></p> <ul style="list-style-type: none"> <li>Completed 5x DuitNow QR payments, each with a minimum amount of RM30, using GX App.</li> </ul> </td> <td> <p><b>Campaign month 1</b></p> <ul style="list-style-type: none"> <li><b>Eligible</b> for Campaign Reward, if Maximum Cap has not been reached upon completion of the Qualifying Criteria.</li> </ul> </td> </tr> </tbody> </table>	Illustration	Campaign Reward Eligibility	<b>Customer A</b>		<p><b>Campaign month 1</b></p> <ul style="list-style-type: none"> <li>Completed 5x DuitNow QR payments, each with a minimum amount of RM30, using GX App.</li> </ul>	<p><b>Campaign month 1</b></p> <ul style="list-style-type: none"> <li><b>Eligible</b> for Campaign Reward, if Maximum Cap has not been reached upon completion of the Qualifying Criteria.</li> </ul>
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<p>Where can I find the full campaign terms and conditions?</p>	<p>You can find the full terms and conditions here:  <a href="https://www.gxbank.my/campaign-tnc">https://www.gxbank.my/campaign-tnc</a></p>										
<p>Who can I contact if I have further questions about this campaign?</p>	<p>For more information, enquiries, feedback and/or support, please contact <b>GXBank Customer Support</b> via the chat in the GX App. Alternatively, you may call us at +603 7498 3188 or email us at <a href="mailto:ask@gxbank.my">ask@gxbank.my</a>.</p>										